

PURCHASE POLICY



When purchasing a ticket, you automatically consent to the following:

GENERAL INFORMATION

- > No exchange or refund.
- > It is possible to pay in cash at the physical event ticket booth for the REGULAR PRICE.
- > For the presale, only the following methods are accepted: Visa, Mastercard.
- > Taxes and fees are not included in the prices communicated. Before payment, you will see details of the taxes and fees that will be charged.
- > Tickets and passports prices may vary depending on when you purchase them.
- > If you receive a promotional code, it is your responsibility to enter it in the dedicated box at the time of purchase. No refunds or price adjustments will be made.
- > By purchasing a ticket online, you automatically consent to receive emails from FLN. You may unsubscribe at any time.
- > Contact the FLN customer service department for any problem with your purchase at info@fetedulacdesnations.com.

CONFIDENTIALITY

As a holder of an access pass allowing you to enter the festival site, you agree to have your photos and videos taken by the official photographers and videographers of the FLN and be used on the FLN's web platforms.



HEALTH AND SECURITY

- > Stolen or lost objects are not the responsibility of the festival's organisation.
- > Lost items are kept for 12 months. Please contact the organization at the following address, attaching a photo of your lost item: info@fetedulacdesnations.com. If your item has been found, the FLN team will arrange a time for you to come and collect it.
- > If you have flu symptoms, it is your responsibility to isolate and not show up to the festival. There are many hand wash stations available at the festival.

Consult the complete purchase policy for more information.

[COMPLETE PURCHASE POLICY](#)

Loto
Québec

