

PURCHASE POLICY



When purchasing a ticket, you automatically consent to the following:

GENERAL INFORMATION

- No exchange or refund.
- It is possible to pay in cash at the physical event ticket booth for the REGULAR PRICE.
- For the presale, only the following methods are accepted: Visa, Mastercard.
- Taxes and fees are included in the displayed prices.
- Ticket and passport prices may vary depending on when you purchase them.
- Contact the FLN customer service department or **lepointdevente** for any problem with your purchase.

CONFIDENTIALITY

As a holder of an access pass allowing you to enter the festival site, you agree to have your photos and videos taken by the official photographers and videographers of the FLN and be used on the FLN's web platforms.



HEALTH AND SECURITY

- Stolen or lost objects are not the responsibility of the festival's organisation.
- Objects found are kept for 12 months. Please contact the following address with a photo of your item: info@fetedulacdesnations.com.
- If you have flu symptoms, it is your responsibility to isolate and not show up to the festival. There are many hand wash stations available at the festival.

Consult the complete purchase policy for more information.

COMPLETE PURCHASE POLICY

Loto Québec

